

## GENERAL CONDITIONS

1. These plans cover one residential heating or air conditioning unit. Oil tanks, oil lines and any associated problems are specifically excluded. Medford Heating reserves the right to inspect the equipment covered before acceptance. Any parts necessary for acceptance will be charged at prevailing rates. The plan covers a one (1) year period, and year to year thereafter unless cancelled by either party. Your account will be billed each year on the anniversary date at rates in effect at time of renewal.
2. Medford reserves the right to deem equipment not worth repairing based on factors such as age and condition, in which event the price of the service contract will be credited toward new equipment sold and installed by Medford Heating.
3. Annual tune-ups will be scheduled during normal working hours, Monday through Friday. The plan selected and services rendered are contingent upon customers purchasing all of their heating oil requirements from Medford Heating Oil. These plans are transferable to new owners if the house is sold, but they are not refundable. Further, the plan is void if any person, including owner, renders service to equipment except as instructed by us.
4. Account must be current. Past due balances on any open account will void this contract.
5. Medford Heating shall not be responsible for customer's failure to use ordinary care in the operation of any heating/cooling/hot water system, such as, but not limited to, replacing blown fuses, resetting breaker switches, turning on and off power switch.
6. Frozen or congealed oil lines, lack of oil when not on automatic delivery, water or contamination in fuel, electric and/or wiring problem or customer not available will be charged at prevailing rates.
7. Our obligation to service and replacement of any part is subject to location accessibility and parts availability through normal sources of supply.
8. This plan does not cover services or replacement of parts damaged by water, fire, acts of God, accident or abuse. Medford Heating shall not be held responsible for any non-performance when prevented by any circumstances beyond its control.
9. These plans do not include plumbing repairs, circulators, repairs to zone valves, radiators, connectors, hot water coils, feed and release valves, bleeding or purging air from system, draining expansion tank, repair of water leaks, or items not identified in plan agreement.
10. This agreement may be terminated by Medford (a) if service is afforded by anyone other than Medford Heating, (b) if customer fails to comply with Medford Heating credit terms, (c) if customer fails to provide a safe and reasonably clean place in which to work, or (d) if customer installs or attaches non-compatible devices to any system.
11. Air conditioning service will be provided between 8 a.m. and 4 p.m. Monday through Friday. No service will be performed on holidays, in inclement weather, darkness or flooded areas. Service does not include freight, filters, air distribution systems or other adjustment, evaporative or condenser coils or other parts not specifically included in the agreement. Limited to units up to 5 tons.
12. Medford Heating Oil will not be held liable for injury or damage to persons or property or consequential damage resulting from defects in, or the non-operation of customer heating equipment or its accessories, nor for damages resulting from heat failure in a vacant building.

## HOT WATER HEATER

### Coverage Plan

*Outstanding protection for separate oil-fired hot water heaters!*

- Annual tune-up and adjustment included!  
*(Burner, smoke pipe and lubrication of all bearings and motors)*
- "No charge" labor and parts on oil burner and controls during the plan year

*Subject to general conditions*

**Only \$149.00**

**Choose the plan(s) that are right for you by completing the enclosed reply card today!**



**Medford Heating Oil**

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Medford, NJ 08055

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LIC # 13VH02477000



# INTRODUCING OUR NEW HOME COMFORT SERVICE AGREEMENTS

from

**The  
Home  
Comfort  
Specialists**

*Heating  
Air Conditioning  
Hot Water Heater*



**Medford Heating Oil**



# Medford Heating Oil

At Medford Heating Oil, we believe that our #1 mission is to assure your comfort year-round. That's why we are dedicated to providing you with the right people, services and products at the right price. Now, after years of experience in delivering our promise, we are pleased to introduce you to the most comprehensive and valuable home comfort service agreements we have ever provided. They're all NEW and all for valued customers like you — four service agreements created to help you save time, money, energy ... and stress!

Simply choose the plan or plans that are right for you. Whichever you select, you'll get:

- the level of coverage you want to prevent problems
- protection against costly repairs
- the savings and peace of mind you deserve



## HEATING

### “Basic” Coverage Plan

Basic coverage combines economy and protection!

- Annual tune-up and adjustment\* provided
- Designed for the budget-conscious customer
- Save money by reducing the amount of fuel you use
- Diagnose problems before they become expensive, inconvenient repairs
- **Repair work includes a 15% discount on parts and labor**
- Includes one combustion efficiency test

The “Basic” plan includes one annual heating system tune-up and adjustment to the burner and smoke pipe, plus lubrication of all bearings and motors. The result will be higher efficiency, which can help you save up to 10% OFF your annual heating costs!

Subject to general conditions

## Only \$219.00

\*Annual tune-up and adjustment is performed Monday – Friday, 8 a.m. to 5 p.m. Customer must call to arrange for service.

## HEATING

### “Premier” Coverage Plan

Complete parts, service and replacement coverage ... at an excellent value!

- Covers 30 important parts plus labor!
- Annual tune-up and adjustment\* included
- Designed for all oil-fired systems

**ONE COMBUSTION EFFICIENCY TEST** with modern, accurate instruments to determine fuel economy. Equipment is adjusted to maximum efficiency-allowed levels and you are provided with the results.

**24-HOUR “NO CHARGE” LABOR AND PARTS COVERAGE ON THE FOLLOWING ITEMS:**

- Air Filter
- Aquastat (single)
- Belts
- Blower Bearings\*\*
- Blower Motor\*\*
- Blower Shaft\*\*
- Burner Coupling
- Burner End Cone
- Burner Fan
- Burner Motor
- Cad Cell Assembly
- Delayed Oil Valve
- Draft Regulator
- Electrodes
- Emergency Switch
- Fan Limit Control
- Fan Timer Control
- Leads
- Oil Burner Pump
- Oil Filter
- Oil Filter Housing
- Photo Flame Detector
- Porcelains
- Primary Control
- Pulleys
- Pump Strainer
- Relay Control
- Stack Relay
- Thermostat (standard or digital)
- Ignitor

**If customers purchase multiple plans, they receive a 5% discount on each plan.**

Subject to general conditions

## Only \$289.00

\*Annual tune-up and adjustment is performed Monday – Friday, 8 a.m. to 5 p.m. Customer must call to arrange for service.

\*\* Heating Season Only

## AIR CONDITIONING

### “Cool” Coverage Plan

- Covers 20 important parts plus labor!
- Annual a/c tune-up and adjustment\* included

Medford Heating provides:

**ONE ANNUAL TUNE-UP AND ADJUSTMENT** to ensure that your air conditioner is operating at maximum efficiency. We check for adequate refrigerant charge and possible leaks; check voltage and amperage; lubricate all moving parts; check condenser coil, belts, filters, wiring and connections; check air temperature drop and condensate drain.

**“NO CHARGE” LABOR & PARTS COVERAGE 8 A.M. TO 4 P.M., MONDAY THROUGH FRIDAY, ON THE ITEMS BELOW. SERVICES PERFORMED AT ANY OTHER TIMES WILL BE CHARGED AT THE PREVAILING RATE.**

- Air Filter (1 Change)
  - Blower Belt
  - Blower Motor
  - Condensate Motor
  - Condensate Pump
  - Contactors
  - Dryer
  - Fan Belt
  - Fan Control
  - Freon Leaks
  - High Pressure Control
  - In-Line Filters
  - Limit Control
  - Low Pressure Control
  - Run Capacitor
  - Starting Capacitor
  - Switching Relay
  - Thermostat Sub-Base
  - Thermostat (standard or digital)
  - Transformer
- (max. 2 hrs. labor)

Service will not be performed after dark or in inclement weather due to electrical danger. Medford Heating follows new environmental regulations to protect the ozone layer. If freon must be removed from unit, an additional \$75 will be charged for the use of environmentally approved equipment.

Refrigerant not included  
Subject to general conditions

## Only \$279.00

\*Annual tune-up and adjustment is performed Monday – Friday, 8 a.m. to 5 p.m. Temperature must be a minimum of 70°. Customer must call to arrange for service.